

General terms and conditions of Medibel Belgium NV

PART I – Applicability of Medibel's terms and conditions

1. Identification of the company

These are the terms and conditions (hereinafter: "Terms and Conditions") of Medibel Belgium NV, with registered offices at Culliganlaan 2A Bus 6, 1831 Diegem and registered in the Crossroads Bank for Enterprises under number 0403.181.686 (hereinafter: "Medibel").

2. Applicability of the Terms and Conditions

The present Terms and Conditions govern the commercial relationship between Medibel and any party ordering products/ services from Medibel (hereinafter: "**Buyer**"), as well as any party supplying products/ services to Medibel (hereinafter: "**Vendor**"). The Buyer and the Vendor are referred to jointly as: "**Counterparty**".

All tenders, quotes and/or contracts between Medibel and the Counterparty in respect of the supply or purchase of goods and/or services shall be governed exclusively by these Terms and Conditions. The Counterparty acknowledges having read and accepted these Terms and Conditions, if not explicitly, implicitly by placing an order, accepting an offer or paying an invoice. The Terms and Conditions can be freely consulted at any time on Medibel's website: www.medibel.com. If the provisions in the quotation/contract deviate from the provisions of these Terms and conditions, the provisions of the quotation/contract will take precedence.

The parties agree that the Counterparty's general terms and conditions (in the broadest sense) shall not apply to the contract, unless they are explicitly accepted by Medibel. Unless explicitly departed from in writing, these Terms and Conditions are binding on both parties and take precedence over all other possible provisions or conditions. The Counterparty waives its own clauses limiting or excluding the application of these Terms and conditions to the contrary. Therefore, there will be no mutual waiver of conditions.

PART II – Medibel Purchases (Counterparty as Vendor)

3. General purchase provisions

3.1. Vendor must procure from Medibel approved producers. Any breach of this obligation entitles Medibel to terminate this blanket purchase order immediately without notice (without Vendor being entitled to take recourse). Vendor shall be fully liable with respect to any damage or claim arising out of its obligation to contract with Approved Producers.

3.2. Vendor must inform Medibel in advance about any intended change in quality, documentation or producer/production site/country of manufacture of the contracted products and obtain Medibel's prior written approval for such change. In case of any unapproved change, the Vendor accepts full liability for any direct or indirect damage which may occur out of such changes, or Medibel's customers resulting claims.

3.3. If the acidity-corrected Brix value is less than the mentioned minimum on blanket purchase order and/or Medibel product specifications, Medibel reserves the right to recalculate the purchase price and deduct the difference accordingly.

3.4. Vendor hereby agrees to comply with Medibel's Code of Conduct on sustainability (CoC) and any document referenced therein. To access the CoC in English language, please click the following link:

https://medibel.com/media/pages/footer/d37_bd2_13_25 -1_747_65_19_36 /medibel - csr - code- of - conduct- 2_02_4 .pdf

Other information on sustainability is available by clicking on the following link:
<https://medibel.com/en/duurzaamheid>

4. Quality requirements

The Vendor guarantees that the goods correspond to Medibel purchase specifications, as well as approved sample(s) and all respectively applicable mandatory provisions of European and Belgian food legislation.

Vendor must handover to Medibel all necessary certificates under applicable food safety regulations, including a valid GFSI certificate covering the full production period of the purchased goods. Vendors without a valid GFSI-level certification must provide the following: HACCP certificate or plan, traceability procedure, recall procedure and foreign bodies policy.

Vendor guarantees that the goods sold to Medibel as well as their packaging and labelling comply with all relevant European regulations and amendments, including but not limited to: **Council Directive 2001/112/EC** relating to fruit juices and certain similar products intended for human consumption; **R(EC) No 1169/2011** on the provision of food information to consumers; **R(EC) No 178/2002** laying down the general principles and requirements of food law, establishing the European Food Safety Authority and laying down procedures in matters of food safety; **R(EC) No 1334/2008** on flavourings and certain food ingredients with flavouring properties for use in and on foods; **R(EC) No 1829/2003** on genetically modified food and feed; **R(EC) No 1830/2003** on the traceability and labelling of genetically modified organisms and the traceability of food and feed products produced from genetically modified organisms; **Directive 1999/2/EC** on foods and food ingredients treated with ionising radiation; **Directive 1999/3/EC** on the establishment of a Community list of foods and food ingredients treated with ionising radiation; **R(EU) No 2015/2283** on novel foods; **R(EC) No 2073/2005** on microbiological criteria for foodstuffs; **R(EC) No 396/2005** on maximum residue levels of pesticides in or on food and feed of plant and animal origin; **R(EU) No 2023/915** on maximum levels for certain contaminants in food; **Directive (EU) 2020/2184** on the quality of water intended for human consumption; **Council Regulation (Euratom) 2016/52** laying down maximum permitted levels of radioactive contamination of food and feed following a nuclear accident or any other case of radiological emergency; **R(EC) No 1935/2004** on materials and articles intended to come into contact with food; **R(EC) No 2023/2006** on good manufacturing practice for materials and articles intended to come into contact with food; **Directive 94/62/EC** on packaging and packaging waste; **R(EC)**

No 10/2011 on plastic materials and articles intended to come into contact with food; **R(EC) No 1895/2005** on the restriction of use of certain epoxy derivatives in materials and articles intended to come into contact with food; **R(EU) No 2022/1616** on recycled plastic materials and articles intended to come into contact with foods; **R(EU) No 2024/3190** on the use of bisphenol A (BPA) and other bisphenols and bisphenol derivatives with harmonised classification for specific hazardous properties in certain materials and articles intended to come into contact with food.

Goods sold to Medibel as well as corresponding manufacturing site(s) must be free from **allergens** (unless specifically requested) as listed in Annex II of R(EU) No 1169/2011. In case of risk of cross-contamination, the Vendor must provide a detailed table of hazard assessment.

Products and packaging sold to Medibel shall be free from any **nanomaterials and/or nanoparticles**, at all steps of manufacturing process. No nanomaterials are part of the food-contact packaging material. Additives or processing aids (if applicable) do not contain nanomaterials. Maintenance products used on the processing line (e.g. cleaning products) do not contain nanomaterials. There is no evidence of a risk of the presence of nanomaterials in products supplied to Medibel.

Goods sold to Medibel as well as their primary food-contact packaging do not contain more than 2 mg/kg of **MOSH** (Mineral Oil Saturated Hydrocarbons) and 0,5 mg/kg of **MOAH** (Mineral Oil Aromatic Hydrocarbons) in single strength juice/ in finished product at recommended dosage. Inks used on the packaging must comply with EuPiA Guidelines.

Organic goods sold to Medibel (if applicable) must comply with following regulations and their amendments: **R(EU) No 2018/848** on organic production and labelling of organic products; **R(EU) No 2021/1165** authorising certain products and substances for use in organic production and establishing their lists; **R(EU) No 2021/2306** on the official controls in respect of consignments of organic products and in-conversion products intended for import into the Union and on the certificate of inspection.

Goods sold to Medibel are suitable to both **Vegetarian and Vegan diets**. For Vegans: products are not of animal origin and in which, at no stage of production and processing, use has been made of, or the food has been supplemented with: ingredients (including additives, carriers, flavourings and enzymes) or processing aids or substances which are not food additives but are used in the same way and with the same purpose as processing aids that are of animal origin. For Vegetarians, products meet the requirements of Vegans with the difference that in their production and processing, the following products: milk and dairy products, colostrum, eggs, honey, beeswax, propolis, wool grease (including lanolin derived from the wool of living sheep or their components or derivatives) or their components or derivatives may be added or used.

All goods supplied to Medibel must be according to and in compliance with the latest European regulations and SGF/AIJN standards. As a proof of the implemented quality controls of the Vendor, a full analysis report (in English language only) is requested by Medibel.

A full analysis report must be provided for each blanket purchase order before receiving the raw material and for every new crop. The requested analysis must be representative to the blanket purchase order (crop, country of origin, producer). Pesticide and heavy metal analyses can be carried out from the finished product as delivered to Medibel.

The legal evaluation of the analysis results must be based on current European regulations and industry standards. The report must be sent in the original pdf-file and before receipt of the first delivery from the

blanket purchase order. In case the complete full analysis is not provided within the given period, Medibel will initiate analyses with an external laboratory. A lump sum of €1500.00 will be charged to the Vendor account. The full analysis report may be sent to the Vendor upon request.

This report must be issued by an accredited laboratory, based on ISO/IEC 17025:2017. Examples: Eurofins, GfL, Galab, SGS, Chelab ..., confirming the following requirements:

- Contaminants (pesticides, fungicides, acaricides...) analysis using a combination of the screening multimethod A GC-MS/MS (ASU L 00.00-34:2010-09, DFG S-19) and B LC-MS/MS (ASU L 00.00-115:2018-10, QuEChers). The pesticides analysis should contain further necessary single methods like Organochlorine compounds, Quats (Quaternary Ammonium pesticides, Fosetyl / Phosphonic acid, Ethephon (or others growth regulators), etc when relevant for some fruits).
- Heavy metals (Arsenic, Lead, Mercury, Cadmium, Nickel).
- Authenticity Analysis (AIJN sections A+B) is requested, as far as an AIJN Reference guideline for the purchased goods is available.

5. Juices category: Packaging – traceability – samples

Delivered products units must be traceable back to the juice production batches. The traceability system and related records shall ensure full traceability from the supplier (defined to batch quantity) until the delivery to the customer. All codes and lot numbers given on the delivery documents must be linked to production data. Production records must be available upon request from Medibel. The Vendor undertakes to be responsible for the goods for their entire shelf life. The Vendor further undertakes to retain counter-samples for each, and every batch supplied to Medibel for at least the duration of the respective goods' best before date. Retain samples must be stored in the same storage conditions as the main packed batch.

Vendor is responsible for the goods to be professionally packed, including, without limitation, sufficient and suitable packing (including, without limitation, strapping, hooping, etc. as may be deemed appropriate), considering type of goods, destination, possible weather and route, etc. Vendor will be held fully and exclusively liable for any loss or damage not paid by the sea transport company's insurer (if relevant) due to such insufficient and/or unsuitable packing.

Paint of the drums, lids and bags are BPA and Phthalates-free. Metal drums must not be coated with epoxy paint. For both frozen and aseptically packed goods, an extra-protective PE liner bag is mandatory in each unit, in addition to the liner in contact with the product. Liners must be closed with a black plastic tie wraps and adequately folded on the top of the product. Drums must be closed with steel lids equipped with a galvanized clamp ring (bolt closure is not accepted) and each unit must be sealed with a self-locking tamper-evident seal. Seals are not mandatory on small packaging such as pails and jerrycans.

Drums must be cylindrical and made of metal ISO 3574; seam welded with the following specifications: thickness body and lid: 1 mm min; bottom: 0,8 mm min; coating must be food-grade, lead- and chrome-free (e.g. R78433), weight 12,5 kg min, height: 84-88 cm; external diameter 59-60 cm.

Labels of each unit must bear at minima the following information:

- Manufacturer's name and address with country of processing
- Product description
- Drum number

- Batch reference (this number must enable full upstream and downstream traceability)
- Brix (corrected or not, to detail)
- Acid % (unit to be detailed)
- Net weight in kg
- Gross weight in kg
- Stored at (put appropriate storage temperature in °C)
- Production date (put appropriate date DD/MM/YYYY)
- Best before use (put appropriate date DD/MM/YYYY)
- CUSTOMER: MEDIBEL
- Additional details: e.g. organic code, Fairtrade / RFA mentions if relevant
- Additives: to detail if present

Each delivery of packed frozen goods must be accompanied with a representative homogenous batch sample (0.5 kg min in one package, properly labelled, identified on packing list and packed separately) for every batch included in the respective supplied container/truck. In case of failure by the Vendor to meet this foregoing obligation, Vendor shall pay Medibel, as liquidated damages (without prejudice to any other rights to which Medibel is entitled and without prejudice to any greater damages), a lump sum equal to €500.00 (or the equivalent thereof in other currency) per each missing batch sample (the "Liquidated Damages"). At Medibel's discretion, the Liquidated Damages will be deducted by Medibel from the payment due to Supplier with respect to the order in question or the next payment to be paid by Medibel to the Vendor. The Vendor relinquishes any right to set-off amounts.

6. Purchase orders

Purchase Orders (PO) related to this blanket purchase order confirmation will follow before each shipment; the Vendor must not load the goods if PO reference has not been issued.

If not received, the Vendor must advise medibel.purchase@medibel.com before Estimated Time of Departure (ETD) and ask for Medibel PO reference. It must be known to identify the blanket purchase order linked to shipment, prepare the intake at the warehouse, arrange collection and transport of containers if relevant, advise EU customs if relevant, and finally ensure prompt payment of the invoice.

PO reference must be noted in your invoice and in the mail subject when shipping documents are sent. This requirement is mandatory for all discussions about Purchase Orders.

The Vendor must follow FIFO (First in First out) rule. The CoA must include, at minima:

- Product name
- Batch reference
- Packaging (e.g. frozen drums)
- Net weight
- Storage temperature
- Production date
- Best before date
- Manufacturer name
- Origin

- Brix % (m/m) at 20 °C, refractometric / uncorrected AND
- Brix % (m/m) at 20 °C, acidity corrected
- Acidity % (m/m) anhydrous citric acid (pH 8.1) or equivalent
- Ratio corrected Brix / Acidity
- pH
- Pulp content if applicable
- Total Viable Count in CFU / ml
- Yeast: in CFU / ml
- Mould: in CFU / ml
- D/L Lactic acid: in g/kg

Apple products: Patulin and ACB results must be mentioned on CoA for all loaded batches. Orange products: ACB results must be mentioned on CoA for all loaded batches.

Grape products: Ochratoxin and SO2 results must be mentioned on CoA for all loaded batches.

For these above-mentioned analyses: Used methods must be from or compatible with IFU methods or internationally recognized standards.

7. Bulk delivery

Road tankers appointed for transport of goods sold to Medibel, on behalf of Vendor or Medibel, must comply with the **Medibel Bulk Transport requirements procedure** available upon request. Tankers must be food-grade, sealed and cleaned according to this document and VdF guidelines (available upon request).

Product use: tankers are intended to be repacked into drums upon reception. Costs related to an afterwards deviating analysis result on tanker sample (due to standard delay, as for microbiology) leading to a non-conformance will be charged to supplier.

The set of documents to provide to Medibel upon each shipment is as follows: Invoice, CMR, packing list, Certificate of Analysis (CoA, one per product homogeneous batch), tank cleaning certificate from EFTCO-certified cleaning station (or equivalent), weight ticket.

The provided packing list template (intake file) must be completed by Vendor for all loadings

(excel file named "MEDIBEL SUPPLY PACKING LIST TEMPLATE V250321"). One line must be filled in for each loaded tanker per PO, if the same batch is loaded into two different tankers, two lines must be filled in. This file must be returned to Medibel Purchase team in same excel format, unlocked (no PDF/picture). The acceptance of the load is conditioned to the reception on time of this document properly filled: Medibel reserves rights to hold or reject a delivery in case of absence or incorrect document.

The conform and complete set of shipping documents must be provided by the Vendor on the day of departure of the tanker, except for Vessel bulk delivery for which we need documents within 5 days maximum after ETD. After this deadline, and in case of incomplete or non-conform documents, penalties of €500.00 per day of delay will be applied and deducted from Vendor invoice. POs with incomplete or missing data might be refused upon delivery.

For all deliveries of bulk tankers at Lineage Vlissingen plant: Vendor or its transport company must book an

unloading slot using provided instructions. Vendor or its transport company must also get an unloading reference from Lineage Vlissingen (INT-XXXXXX) by contacting emea.nl.vlissingen.productieplanning@onelineage.com at least 72h prior to delivery day. On the planned delivery day, the forwarder must present this intake reference to Lineage Vlissingen operators along with other delivery documents.

8. Container / Truck delivery

A maximum of 5 different batches is allowed per container/truck.

The set of documents to provide to Medibel upon each shipment is as follows: Invoice, Bill of Lading (B/L), packing list, Certificate of Analysis (CoA, one per product homogeneous batch), Sanitary certificate if relevant, Certificate of Origin (CoO) if relevant, Certificate of Inspection (CoI) for imported organic goods, Form A / EUR1 / REX# (registered export system) if relevant, intake file filled-in with all information.

The provided packing list template (intake file) must be completed by Vendor for all loadings (excel file named "MIDIBEL SUPPLY PACKING LIST TEMPLATE V250321"). One line must be filled in for each loaded batch per FCL / truck; if the same batch is loaded into two different FCLs / trucks, two lines must be filled in. This file must be returned to Medibel Purchase team in same excel format, unlocked (no PDF/picture). The acceptance of the load is conditioned to the reception on time of this document properly filled: Medibel reserves rights to hold or reject a delivery in case of absence or incorrect document.

For organic goods Medibel is importing from third countries, CoI must be signed off by manufacturer's organic certification body before ship departure.

The conform and complete set of shipping documents must be provided by the Vendor within 5 days maximum after ETD. After this deadline, and in case of incomplete or non-conform documents, penalties of €500.00 per day of delay will be applied and deducted from Vendor invoice. POs with incomplete or missing data might be refused upon delivery.

For all deliveries of trucks at Lineage Vlissingen plant under Vendor's responsibility: Vendor or its Transport Company must book an unloading slot as soon as possible and no later than 1 working day before 12pm CEST before delivery day at the warehouse. To this end, Vendor or its Transport Company must use provided Truck Appointment System (TAS) reference and provided instructions. A visit reference (V number) is created for the Transport Company to present on delivery day along with other delivery documents.

PART III – Medibel Sales (Counterparty as Buyer)

9. General sales terms

Price quotations are purely indicative and are to be considered as an invitation to order/to conclude a contract and shall not be binding for Medibel.

Buyer hereby agrees to provide in writing any specific requirements (e.g. product and transport specifications, special requests) before blanket purchase order edition date ("Document Date" field on contract). In case those are provided later than this date, Medibel shall not be obligated to comply with those requirements albeit will do its best to satisfy the buyer.

Late cancellations by customers or trucks not showing up, will lead to the following compensation fees:

- Charges for bulk / frozen drums production cancellation: in case a production order is cancelled 48 hours prior to production run Medibel will charge the Buyer 50% of the production costs (based on order volume: blending on tank truck and cold filling).Charges for aseptic production cancellation: In case of aseptic filling the cancellation period is one calendar week prior to production. After this period, Medibel will charge the Buyer 50% of the production costs (based on order volume). In case an aseptic filling is cancelled less than 48 hours prior to production run, charges will be 100% of production costs.

Above fees do not include further extra storage fees or other costs related to product value

10. Delivery period

The indicated delivery periods are purely indicative and provided for informative purposes only, implying a best-efforts obligation for Medibel and no obligation of result. A delay in the delivery shall under no circumstances give rise to the cancellation or termination of the order/contract, nor to any liability or claim for damages against Medibel.

The delivery of goods (as well as the transfer of risk of loss or damage) shall take place in accordance with Incoterm 2020 FCA ("Free Carrier"), unless explicitly agreed otherwise in writing. All risk transfers to the Buyer at the moment of delivery to the carrier, even if Medibel arranges the transport.

11. Claims

Any complaint, to be valid, must be made in writing and submitted to Medibel by registered letter to Culliganlaan 2A Bus 6, 1831 Diegem or by email to Medibel.Quality@Medibel.com and Medibel.Orders@Medibel.com, no later than 5 calendar days after receipt of the goods. To facilitate an effective investigation, the complaint must contain relevant information such as (without being limitative): your name, contact details, order number, reference of the claim, lot or batch reference(s) and a clear description of the issue. Complaints that do not meet these conditions are inadmissible. Lodging a complaint does not entitle the Buyer to suspend payment.

For bulk loadings, any claim about weight difference below or equal to 1% of loaded net weight (as noted on departure weight note and CMR), will not be accepted.

12. Invoicing and creditworthiness

All prices are exclusive of VAT, packaging and handling costs and any other government-imposed taxes and levies. Unless explicitly otherwise agreed, transport costs and shipping costs shall be governed by the incoterm 2020 FCA ("Free carrier").

Any amount remaining unpaid at its due date shall, by operation of law and without prior notice of default, be subject to a default interest rate equal to the Euribor interest rate then prevailing plus 5%, with a minimum

of the legal interest rate applicable in business transactions per year, calculated from the due date until the date of payment.

In case of non-payment on the due date, Medibel is entitled to claim damages for an amount of 10% on the outstanding principal balance, with a minimum of 250 EUR, without prejudice to Medibel's right to prove and claim higher damages and compensation for legal and execution costs.

In the event of the non-payment on the due date of a single invoice, all outstanding amounts – whether due or not – shall become immediately payable by operation of law. In the event of non-payment, Medibel also has the right to suspend delivery of ordered products until the outstanding invoice(s) has/have been paid in full.

In the event the Buyer fails to fulfil any obligation, Medibel has the right to terminate the order/contract without prior notice and without prejudice to its right to claim compensation for all damages and interest.

In the event the creditworthiness of the Buyer is affected by acts of judicial execution against the Buyer and/or assignable other events, which undermine confidence in the good performance of the Buyer's obligations and/or making the performances impossible, Medibel reserves the right, even if the goods have already been shipped in whole or in part, to suspend all or part of the order/contract and to demand suitable guarantees from the Buyer. If the Buyer fails to provide adequate guarantees, Medibel may cancel the order/contract in whole or in part without compensation. All without prejudice to our right to claim compensation for all damages and interest.

The acceptance of bills of exchange or other negotiable documents does not imply renewal of debt and does not constitute a waiver of these Terms and Conditions.

13. Retention of Title

The goods remain the exclusive property of Medibel until full payment of price. Risk transfers upon delivery. Any paid deposits remain acquired as compensation for potential losses upon resale. Medibel is permitted to recover unpaid goods on the due date without the Buyer's prior consent. The Buyer herewith assigns all claims resulting from a resale of goods (processed or not) to Medibel up to the full amount of payment owed.

14. Liability

Medibel cannot be held liable for any indirect or consequential damages, such as but not limited to, financial and commercial losses, loss of profits, increase of general costs, interruption of the planning, loss of the expected profit, capital, clients, etc, except in cases of intentional misconduct or gross negligence. Medibel's total liability per invoice or delivery shall in any case be limited to the total amount invoiced, as stated in the concerned invoice or delivery note.

The application of Article 6.3 of the Belgian Civil Code is expressly excluded. The Buyer hereby waives any right to hold any auxiliary person or agent of Medibel (including employees, directors, or any other

appointees) extra-contractually liable for damages arising from the non-fulfilment of Medibel's contractual obligations. Should any attempt be made to hold an auxiliary person or agent of Medibel liable, this auxiliary person or agent shall be entitled to invoke all defenses available to their principal against the customer, affiliate, or contracting party of Medibel, whether that principal is Medibel or another auxiliary person. Additionally, the auxiliary person or agent may invoke any defenses available to them against their own principal, regardless of whether that principal is Medibel.

PART IV – Final provisions

15. Force majeure

Parties shall not be bound to fulfil any obligation hindered by force majeure and/or imprevision (hardship/imprevisie/leer/théorie de l'imprévision). In the event of imprevision, the parties shall have the right to require negotiations, conducted in good faith, on alternative equitable clauses that remedy the imprevision.

- Force majeure is the situation in which performance by a party is prevented in whole or in part, temporarily or otherwise, by circumstances beyond the reasonable control of a party, including but not limited to natural disasters, war, government actions, strikes, pandemic or weather conditions such as hurricanes, floods or other crop-damaging occurrences that severely affect the availability of resources.
- Imprevision is any change of circumstances, beyond the reasonable control of a party, that severely interferes with the performance of a party and/or gives rise to disproportionate damage to its interests. No unforeseeable, unaccountable and/or unavoidable character has to be proven in the case of force majeure or imprevision.

The party affected by force majeure and/or imprevision shall notify the other party within a reasonable time. In case of force majeure or imprevision longer than three (3) consecutive months, either party shall be entitled to request the termination of the agreement or to invoke it itself without liability and without obligation to pay any damages.

16. Amendment to the Terms and Conditions

Medibel reserves the right to change these Terms and Conditions at any time, without prior notice, provided that these changes are reflected on its website: www.medibel.com. These changes will apply to any quotation, agreement or order of products placed afterwards.

17. Severability

If a provision of these Terms and Conditions is found to be invalid, invalid, unenforceable or illegal, the other provisions will remain in full force. The gap that arises in the Terms and Conditions due to the invalid, invalid,

non-enforceable or illegal provision will be accommodated in accordance with applicable law by applying a valid provision closest to the original economic design of the initial provision.

18. No waiver

The fact that Medibel fails to demand the strict application of one or more of the provisions of these Terms and Conditions, cannot be regarded as an implied waiver of its rights and does not prevent it from requiring strict observance later.

19. Applicable law, jurisdiction and arbitration

These Terms and Conditions, and the contractual relationships to which these Terms and Conditions apply, are governed by Belgian law. All disputes between parties regarding agreements that are subject to these Terms and Conditions shall fall under the exclusive jurisdiction of the competent Dutch speaking courts of Brussels.

Unless otherwise stipulated by mandatory law, all disputes between Medibel and its stakeholders concerning agreements subject to these General Terms and Conditions shall fall exclusively within the jurisdiction of the Dutch-speaking courts of the district of Brussels.